

LIMITED WARRANTY

Congratulations on the purchase of a Sit & Sigh product.

This Limited Warranty provides you with detailed information on the warranty terms and conditions along with instructions for the correct use of the purchased item. For this reason, we invite you to carefully read the following product information and to keep this booklet for future reference. The preservation of the quality and efficiency of the support requires following a few simple rules of correct use and care, which you will find in this booklet.

All Sit & Sigh products are covered by a 30-day limited warranty against defects in materials or workmanship starting from the date of purchase. This Limited Warranty applies, subject to normal wear and tear, when the products are used as intended following all Sit & Sigh instructions and requirements. All claims under this Limited Warranty must be accompanied by the original receipt of purchase indicating date of purchase and/or your order number.

This Limited Warranty is valid only for the original purchaser of the product. An original purchaser is one who purchases the product directly from Sit & Sigh Ltd. or an authorized retailer of Sit & Sigh. If purchaser is not the original purchaser of this product, he/she takes it "as is" and "with all faults".

Sit & Sigh's sole obligation under this Limited Warranty shall be to replace the product. The contact person for processing the warranty claim is the retailer where the product was purchased. The purchaser should bring the defective support to the retailer, who shall, in its sole discretion, determine whether to replace the Seating Support and/or its cover. The product may be replaced with a currently available model, which may differ from the original. Replacement of the product or any of its components does not extend the duration of the original Limited Warranty. The Limited Warranty provided for herein does not cover:

- changes in softness (which takes place over the years), which is natural and does not affect the characteristics of the product.
- products in an unsanitary condition, particularly due to bodily fluid stains.
- damage directly or indirectly caused by people, animals or things, due to the non-compliance with the instructions of Sit & Sigh on the recommended use and maintenance of the product.
- personal dissatisfaction with the features and characteristics noticeable at the time of purchase (e.g. the product is too soft/hard, retains/disperses too much heat, etc.).

- deterioration due to normal wear and tear and deterioration caused by external agents such as fire, water, steam or sunbeams .
- the product as a remedy for any specific medical condition. Sit & Sigh Ltd does not warrant against any complications resulting from the use or inability to use this product. We do not warrant individual comfort preferences or height/weight issues.

Terms and conditions set forth in this Limited Warranty shall be the consumer's sole and exclusive remedy should the product fail during the Limited Warranty period.

THE EXPRESS WARRANTIES SET FORTH HEREINABOVE ARE IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND ALL SUCH OTHER WARRANTIES ARE HEREBY DISCLAIMED AND EXCLUDED BY SIT & SIGH. IN NO EVENT SHALL SIT & SIGH'S LIABILITY OF ANY KIND INCLUDE ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF SIT & SIGH SHALL HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH POTENTIAL LOSS OR DAMAGE.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives the purchaser specific legal rights, and the purchaser may also have other rights, which may vary from state to state.

MODELS AND SIZES OF THE SEATING SUPPORTS COVERED BY THIS LIMITED WARRANTY

Model: Sit & Sigh ORIGINAL (Soft, Medium. and Firm versions)

Model: Sit & Sigh GO

Model: Sit & Sigh LUMBAR

If you have questions regarding the Sit & Sigh products or any of the information provided herein, you may contact Customer Service Department. Please find instructions on our www.sitandsigh.com website.

Please retain this Limited Warranty and your original invoice for one (1) year.

INSTRUCTIONS FOR USE

'Product' shall refer to 'Sit & Sigh ORIGINAL', 'Sit & Sigh GO', and 'Sit & Sigh LUMBAR'.

Your new Sit & Sigh product has been produced with the highest quality materials and state-of-the-art technologies. In order to achieve high performance for the life span of the product and for proper care it is sufficient to know and apply the following simple norms of use and care:

- DO NOT LEAVE THE PRODUCT IN ENVIRONMENTS WITH TEMPERATURE ABOVE 109°F OR BELOW 50°F. THE SEATING SUPPORT MAY RETAIN THE HEAT AND MAY BE UNSAFE FOR USE. MAKE SURE THAT THE TEMPERATURE OF YOUR SEATING SUPPORT IS APPROPRIATE BEFORE USING IT.
- The materials used may have their own specific odor, which will diminish in a short period of time. Leave the product out of its packaging in a dry, ventilated place for at least 12 hours before using it for the first time.
- Changes in softness due to temperature variations are related to the particular foam used and do not affect the characteristics of the product.
- A slight depression or change in softness, due to morphological adaptation, shall be considered normal.
- Do not use solvents or chemical substances on the fabric.
- Do not use irons, blow dryers or other heat sources on the fabric when in place and/or on the Seating Support itself.
- Do not use steamers or steam sterilizers to hygienize the product. Such treatment would jeopardize the texture and duration of the product.
- The outer mesh cover may be washed. Recommended washing is by hand or on a 'delicate' setting on a washing machine.

- The sewed protection cover shall not be wet, washed with water or ironed.
- Do not remove the sewn protection cover. The warranty is void if the cover is broken. - Store horizontally in a dry place between 50°F and 109 °F, with no weight on top.
- Do not expose the product to sunbeams or external agents such as UV rays, fire, water or steam.
- It is advisable to use the support between 60,8 °F and 77 °F, with a relative humidity of approximately 50%.
- Do not allow your product to get wet. Protect it from water or other liquids.
- Do not remove the law tag label from the interior of your product.
- Do not wash or dry clean the core (foam) of your product.
- Avoid contact with sharp objects or edges that could tear or cut the product.

The Sit & Sigh Limited Warranty is valid only if the Sit & Sigh product has been used in accordance with all of the foregoing and following instructions and recommendations:

- It has never been used as to cause harm, damage and/or deformation/alteration to the components of the product.
- It has not been wet and/or stained (it shall look perfectly clean and in excellent sanitary conditions).
- It has never been used for any other purpose than the declared intended use. In particular, the products are conceived solely for supporting a person's body when seated, with the products positioned as demonstrated. Please refer to illustrations 1, 2 and 3 for proper positioning. It is not indicated for children under 3 years (36 months) of age and animals.
- The product has not been altered or tampered with by an unauthorized person.
- The product has not sustained intentional or accidental damage.

The above-mentioned actions relieve Sit & Sigh of any responsibility for any damage, direct or indirect, of any nature whatsoever, to people or things, as a result of improper use. The product comes with a second, outer protective cover that can be washed, following the instructions on the label attached to the cover.

WARNING: Discard the plastic wrapping on your product as soon as possible; a child or pet can become entangled and suffocate. For security reasons do not expose the product to excessive

direct heat sources (sun rays, microwaves oven, cooking plate, match, embers, cigarette etc.) and make sure that the temperature of the product is appropriate before using it.

ILLUSTRATIONS



Side View



Top View

Illustration 1: Sit & Sigh ORIGINAL (Soft, Medium, and Firm versions)

Place cushion on chair as far back as possible with anti-slip base facing down. Sit with tailbone positioned over cutout void at rear with back firmly against chair backrest.



Illustration 2: Sit & Sigh GO

Open and place cushion on chair as far back as possible with anti-slip base facing down. Sit with tailbone positioned over cutout void at rear with back firmly against chair backrest.



Side View



Front View



Rear View

Illustration 3: Sit & Sigh LUMBAR

Position flat side against a suitable chair back, curved side facing the body, with the convexity matching the spine's lumbar conformation. Straps should be secured around the sides and over the top of a chair back. Adjust height according to desired comfort. Ensure strap clips are securely fastened into the buckle at the rear. Extra strap length should be folded/tucked away using the elasticated straps on the product.